

PROGRAMME

**ETRC
Annual
Business
Forum**

**Thursday
26
January
2023**

09:00

–

17:00

Amsterdam

UNCERTAINTY IS THE NEW NORMAL



09:00-12:45

MORNING SESSION

09:00-10:00

NETWORKING WELCOME COFFEE

10:00-10:05 WELCOME FROM THE MODERATOR

Nina Semprecht, Vice President Public Relations & Communications, ETRC

10:05-10:20 ETRC PRESIDENT'S ADDRESS

Nigel Keal, President, ETRC

As recovery from the COVID-19 pandemics continues, the President of ETRC will open the day by providing its traditional annual address after another challenging year for the duty free and travel retail industry in Europe.

10:20-11:20 GLOBAL MACROECONOMIC OUTLOOK – THE WORLD IN 2023

Emily Mansfield, Principal Economist for Europe, The Economist Intelligence Unit

One thing is certain for 2023: we will operate in a world of constant change. Building on insights from renowned Intelligence Unit at The Economist, Emily Mansfield will brief the audience on the implications of major trends in Europe.

Her keynote address will provide clear views on the political and economic issues of the day, the outlook for (and risks to) economic policy and performance in the region, and their implications for the Travel Retail sector in particular.

11:20-11:45

COFFEE BREAK

11:45-12:45 PRESENTATION OF THE ETRC BUSINESS PERFORMANCE INDEX AND INDUSTRY FORECASTS

Stephen Hillam, Managing Director, Pi Insight

Olivier Ponti, Vice-President Insights, ForwardKeys

Compiled in cooperation with Pi Insight with the support of ETRC retailers for the sales data, the ETRC Index provides unique insights into the latest market performances and trends in European airport retailing. Exclusively for the ETRC Business Forum, this session will also look at business and passenger forecasts presented by our partner ForwardKeys.

12:45-14:00

NETWORKING LUNCH

14:00-17:00

AFTERNOON SESSION

14:00-15:15 ETRC POLICY ROUNDTABLE: WHAT REGULATORY AND LEGISLATIVE ISSUES WILL DEFINE TRAVEL RETAIL IN 2023?

Julie Lassaigne, Secretary General, ETRC

Ricardo Oliveira, Senior Counsel, ETRC

John Rimmer, Director General, TFWA

2023 will be a crucial year on the advocacy calendar of ETRC and Duty Free associations. The roundtable will address key issues which might affect our industry: publication of the EU VAT Tourism Package and potential for duty-free arrivals shopping, EU Commission's proposals on food and alcohol labelling, new EU legislation on circular economy, waste and packaging, global fight against illicit trade... Our speakers will also present initiatives being undertaken by the industry in order to protect the travel retail channel in Europe and beyond.

15:15-16:15 INSPIRATIONAL KEYNOTE SPEECH: EVOLVING AND THRIVING IN AN UNCERTAIN WORLD

Dr. Suzie Imber, Scientist & Winner, Astronauts: Do You Have What it Takes?

The closing session will hear from Dr. Suzie Imber, Associate Professor of planetary science. Suzie has climbed some of the world's highest and most challenging mountains, programmed supercomputers, helped develop space tourist training programmes, and won the BBC's search for a future astronaut. Covering everything from satellites to teamwork, the future of science to dealing with risk, she looks at the lessons from all aspects of her work.

16:15-16:30 CLOSING REMARKS FROM MODERATOR AND ETRC PRESIDENT

16:30-17:00

NETWORKING SESSION AND END OF THE FORUM

