



Press Release – For immediate release

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## Nigel Keal elected President of ETRC

The European Travel Retail Confederation's Annual General Meeting took place today, during which Nigel Keal was elected as the new President of ETRC. A member of the Managing Board of ETRC since 2017, Nigel is Global Commercial Director for Dufry, and brings with him a global perspective of the travel retail industry to the role.

The AGM provided an excellent opportunity for ETRC members to come together to tackle key challenges and discuss opportunities for the travel retail industry, showing how important the work of ETRC is to the sector. ETRC is leading industry action on many important industry topics such as product labelling and consumer information, Brexit and category specific challenges.

Following his election, Nigel Keal stated: "I am delighted to have been elected President of ETRC and humbled by the trust ETRC members have shown.

Representing this industry at the highest level is a privilege. ETRC is a vital strategic organisation that is essential to ensure we overcome our many challenges. The breadth and scale of the work currently being undertaken by ETRC is remarkable. We are actively engaging the EU and key European countries on a number of campaigns, particularly on Brexit ahead of negotiations on the future EU-UK relationship.

Also I would like to sincerely pay tribute to my predecessors, especially Frank, who has given much of his career to ETRC and its forerunners. Frank has been a true industry stalwart, a man who has given so much for so long. I am pleased he agreed to stay on the Managing Board of ETRC for another six months to facilitate a smooth transition."

Frank O'Connell, having stepped down as ETRC President, said: "As a former President of ETRC over many years I know how important it is for the travel retail industry working together towards common goals. This past year has seen a number of challenges arise for the travel retail industry, particularly in relation to Brexit. ETRC is committed to tackling these challenges, and to provide some clarity for our members and for the industry at large. Nigel has the experience and know-how to continue driving these issues as the new President of ETRC."

The following have been confirmed as members of the ETRC Managing Board;

Nigel Keal, President, ETRC and Global Commercial Director, Dufry  
François Bourienne, Chair, UKTRF  
Jennifer Cords, Director Corporate Affairs & Compliance, Gebr. Heinemann  
Alain Maingreud, President, TFWA  
Frank O'Connell, Chair, IDFA  
Jacques Parson, President, BTRA

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Eva Rehnström, Chair, NTRG

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***About the European Travel Retail Confederation***

*The European Travel Retail Confederation (ETRC) is an industry association for the duty free and travel retail industry in Europe, serving the industry and its members to help create the right environment to allow the industry to achieve its potential and protect it when challenges arise.*

*ETRC is composed of national and regional affiliated trade associations representing over 200 European companies, Tax Free World Association (TFWA) representing 500 brand companies, and direct corporate membership from individual companies working in the duty free and travel retail trade across Europe and beyond. The European Travel Retail Confederation's operations are directed by its Supervisory and Managing Boards and carried out by a full-time secretariat. For more information about the organisation, please see our website – [www.etrc.org](http://www.etrc.org)*