



Press Statement – For immediate release  
27.01.2022

## Dr. Jennifer Cords appointed President of ETRC after Nigel Keal steps down

At the ETRC Business Forum today, ETRC President Nigel Keal announced he was standing down from the position due to a change in personal circumstances.

The Supervisory Board of ETRC has decided to appoint Dr. Jennifer Cords as new president, with immediate effect, to be confirmed during the ETRC Annual General Assembly in June.

Jennifer Cords has been Vice President of ETRC in charge of regulatory affairs for the past two years and holds the position of Director Corporate Affairs & Compliance at Gebr. Heinemann.

Nigel Keal will remain on the Managing Board of ETRC to ensure continuity and a transition as smooth as possible.

*Nigel Keal said “I am extremely pleased that Jennifer has agreed to step in to take the position of President at ETRC. She is widely respected within our industry, and I have no doubt that her expertise and passion for Travel Retail will be great assets to the benefit of ETRC and its members.*

*I have greatly enjoyed and am immensely proud serving as President on the Managing and Supervisory Boards over the past three years, leading ETRC through very uncertain times. I am in particular satisfied to leave the association at a time of financial stability, with excellent members support as well as a settled secretariat. I would like to thank the ETRC Boards and members for their trust and support.”*

Commenting on her appointment, Jennifer said: *“Firstly, I would like to thank Nigel for his stewardship and dedication to ETRC. He fostered a true cooperation within the organisation which I plan to carry on.*

*I am very honoured to take on the role of ETRC President. I look forward to working in partnership with the Supervisory and Managing Boards of ETRC, ETRC’s corporate members as well as the wider industry.”*

The rest of the Managing Board of ETRC is composed of;

- Rachel Bulford, Chair, UKTRF
- Erik Juul-Mortensen, Vice President Commercial, TFWA
- Paul Neeson, Director of Retail Ireland, ARI
- Jacques Parson, President, BTRA
- Eva Rehnström, Board member, NTRG

**ENDS**



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**About the European Travel Retail Confederation**

*The European Travel Retail Confederation (ETRC) is an industry association for the duty free and travel retail industry in Europe, serving the industry and its members to help create the right environment to allow the industry to achieve its potential and protect it when challenges arise.*

*ETRC is composed of national and regional affiliated trade associations representing over 200 European companies, Tax Free World Association (TFWA) representing 500 brand companies, and direct corporate membership from individual companies working in the duty free and travel retail trade across Europe and beyond. The European Travel Retail Confederation's operations are directed by its Supervisory and Managing Boards and carried out by a full-time secretariat. For more information about the organisation, please see our website – [www.etrc.org](http://www.etrc.org)*